

August 25, 2010

Dear Frank,

I just arrived home last night and wanted to be sure to write you a quick note to thank you and Andres for making my family's vacation a memorable one.

Your condo was perfect and so well equipped, we kept discovering all of your generous amenities. You thought of everything! Your condo was just like a home away from home. Just like you mentioned in the contract, all we needed was our clothes and personal items. The private pool and secure beach access and parking space made for easy living without the hassle of searching and using the precious time we needed to relax. We left with heavy hearts and fond memories of the great time we spent together as a family - we could have stayed forever.

We wanted to ensure that you are left with the impression that we treated your home with love and respect. We also hope that if we plan a vacation next year, you would be willing to welcome the Velez family again.

Please also send my sincerest thanks to Andres who was so helpful to us by sharing all the important details necessary for a smooth entrance and exit. He was so welcoming and gracious to us. I wish that we had the time to meet personally but we did so much traveling around the island, our schedules did not permit it.

On behalf of my brother, John, my son, Jordan and myself.

Mil gracias!

Jackie Velez
New York, NY